Provider Add Form Tutorial and Guide

The Provider Add Form is used to add a new location for an in-network Eye Care Professional or to add an in-network Eye Care Professional to and existing office.

- 1. Select the network you would like to add the new office location: Davis Vision, Superior Vision, or both.
- 2. Select the Reason for Submission:
 - a. Add New Location there is not currently an office number set up for this address will need to choose Practitioner for full service
 - b. Add Credentialed Practitioner to a New Location Dr is credentialed, just need to add to the new address.
 - c. Add Credentialed Practitioner to Existing Location Office is already set up with an office number, and Dr. is credentialed linking Dr and office with no other changes.
 - d. Add Dispense only location No exams to be performed at this location at this time.
- 3. Is office affiliated through a retailer?
 - a. Enter name of retailer If occupying space next to retailer, you must select yes whether you billing is through retailer or independent.
- 4. Needing to Add Multiple Credentialed Practitioners?
 - a. Select yes if you are adding more than on credentialed practitioner at this time.
 - i. You do not need to list practitioners already linked to the office.
 - ii. If you have 10 or more, you can complete a different form.
- 5. Select Plan types
 - a. All Health Plans you will be added to all Health Plans available to your service area including Medicaid and Medicare if registered.
 - b. Medicare select if you have registered with the state for this address individual and group number required
 - c. Medicaid select if you have registered with the state for this address individual and group number required.
 - d. All Plans excluding Medicare/Medicaid select if you are not registered with either group.
- 6. Practitioner Information
 - a. Enter the information for each practitioner to be added to this office location.
 - b. All information is required to ensure the correct practitioner is added.
 - c. Gender and Ethnicity are required for the provider directory
 - d. Individual Medicaid/Medicare are required, if registered, to be on panel
- 7. Additional Practitioners

- a. Select Yes if you will be adding more than one practitioner to the location(s)
- b. Each additional practitioner must be already credentialed with Versant Health, if a practitioner is not credentialed, they will not be added, no action will be taken
- c. Enter the Name and NPI number and Medicaid/Medicare number if needed.
- 8. Office Information
 - a. Select yes to indicate if you have previously purchased or are taking over ownership of this location.
 - b. Select yes if adding multiple addresses and enter the primary address for this request.
 - i. Enter any additional addresses that will apply to this ECP
 - c. Group Medicaid/Medicare are required, if registered, to be on panel for the optical portion of this location.
 - d. Enter the Shipping Address for frames and correspondence if different than the office location address.
 - e. Identify FQHC and NJ Maps Program if applicable
 - f. Please indicate which network or both Davis and Superior

Please note – All other office set-up information will be obtained from the completed ADA and DOO forms attached to this request.

- 9. Additional Office Locations
 - a. Select yes if you need to add the practitioner to additional locations, they can be new or existing.
 - b. First enter all the information for the first location
 - c. Enter the information for the 2nd office location
 - d. Under Office number enter a 1, then 2, 3 ect. if this is a new location, or the DV or SV office numbers from your provider portal.
 - e. All fields are not required if the office already exists, we can find it by office number and tax id, the W-9 is required.
 - f. All fields are required for new office locations along with the ADA Form, we will have all the necessary information to setup the office and the directory information.
- 10. Federal Forms required print, sign, and attach for each location.
 - a. Versant Health Federal Disclosure of Ownership
 - b. Versant Health Americans with Disabilities Act Provider Attestation
 - i. Contains additional information such as office hours and languages
- 11. Attach all required forms and W-9 for this office address
- 12. Sign
- 13. Additional information
 - a. Add additional notes such as copy set up for another office location.

- b. Cannot be used for additional requests, if a change or termination is needed, please use the appropriate forms.
- 14. Review and Submit
 - a. You will receive a confirmation and e-mail.
 - b. Processing time is approximately 15 days of receipt.
 - c. If the request is for a new office location, you will receive and e-mail with the new office number.
 - d. If the request is to add a Doctor to an existing location, you will see the doctor in the list on the provider portal when complete.